

Telecommunications Commission
Wednesday, August 18, 2010 – 7:00 P.M.
Community Room – Brecksville City Hall

Members Present: Joe Fleming, Neal Hazen, Tim Bender, Darryl Mancini, Jack Shott
Jim Steiger

Members Absent: Rex Mack

Others Absent: Kevin Lynch, AT&T

The meeting began at 7:01 p.m. with the pledge of allegiance. One member was absent, as was the AT&T representative Kevin Lynch. The first order of business was the approval of minutes from the previous meeting held on June 16, 2010. Motion to approve by Darryl Mancini, seconded by Jack Shott. All were in favor.

New Business

Customer complaints regarding Time Warner were the first order of business. One resident was unable to get Time Warner service at her Brecksville home because she was told by Time Warner that her address was actually in Broadview Heights. Jack Shott checked the address and found there are actually two homes with the same address, one in Brecksville and one in Broadview Heights, both on Royalton Road. Since Time Warner did not recognize the Brecksville address, Jack contacted Don Schwark at Time Warner and Don is looking into the matter.

Another resident called to inquire when AT&T would have a City channel available on U-Verse similar to that of Time Warner. Jack referred the information to Kevin Lynch. Kevin contacted the resident to let them know that talks were continuing with the City and it was still being determined if the City would need additional equipment. Joe Fleming will contact Kevin Lynch for updates on the City channel as well as the status of U-Verse installation throughout the City. Jim Steiger also noted that residents can now post a request for help to AT&T on Facebook for a faster response time versus waiting on the telephone.

Next, the discussion turned to the continued absence of the Time Warner representative Ms. Dorian Waller at the Telecommunications meetings. Although Ms. Waller prefers to handle any and all concerns via email, the Commission decided it would continue to invite her to future meetings.

Also discussed were the non-working cameras located at Fitzwater and Route 21 for traffic control. Jack Shott spoke to Don Schwark (Time Warner) and found that in the past the cameras were working. Don referred Jack to Dorian Waller, unfortunately Dorian was not familiar with the cameras and told Jack she would look into the matter. Jack also spoke to Service Director Ron Weidig who was also checking on the status of the cameras.

Lastly, the Commission reviewed the Certificate of Liability from Time Warner. New member Darryl Mancini accessed the certificate in order to familiarize himself with the coverage provided by Time Warner. Neal Hazen gave Darryl a brief synopsis of the changes that have occurred due to the State taking control of the cable industry. This brought about questions on the future of the Telecommunications Commission. The group speculated on the role they would play in the future due to the constant change in technology and how much it has changed since its inception. It was agreed that the Commission should prepare for the time when the Charter Review would be voted on for renewal.

With no further business to discuss the next meeting was set for Wednesday, December 15, 2010. Motion to adjourn by Jack Shott, seconded by Darryl Mancini.

The meeting adjourned at 7:50 p.m.

Joe Fleming, Chairman

Tim Bender, Vice Chairman

Neal Hazen, Secretary

Minutes prepared by recording secretary Chris Dubiel